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TOWN OF JAMESTOWN, N.H.  
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Mr. Michael Schnack, President

Jamestown Town Council

Dear Mr. Schnack

As you are aware, the Final Report on EMS was released by MRI and contains some dramatic changes from the Draft Report. While some of these are statistical and add some additional information, there are several major changes that cast the entire process into question. We will demonstrate some of these below.

In the Draft, on page 44 under item 3, the original discusses conflicts between JEMS and JFD:

“Any effort to resolve the conflicts between the two organizations will, in part, require both sides to understand and appreciate their respective cultures and perspectives.”

Juxtapose that phrase with the Final Report, same section (p. 45):

“Based on our initial observations, the MRI team initially believed that the conflicts between the two agencies could be resolved amicably and to the benefit of the community. We had hoped that both organizations would make a sincere effort to resolve their differences by accepting, understanding and appreciating their respective cultures and perspectives.” From that point, the report again coincides to offer: “Both sides could learn and adapt to one another’s strengths.” The question needs to be asked: Why would MRI rewrite the text to reflect a different perspective on this?

The more obvious change is manifest in the Recommendations (page 48 in Draft, 50 in Final) wherein MRI embarks on a new and surprising direction. Note that the second paragraph comes intact verbatim from the Draft’s p.51, “Alternate solutions for EMS organization”. The original initial recommendation of the Draft, “to restructure responsibilities of the two agencies” is now changed to dissolving JEMS and establishing JFD as the town’s EMS agency.

How could the recommendations of an independent, outside agency, utilizing the research tools and timeline agreed to by the town, have come to a conclusion so radically different from the one first offered?

We ask that these questions be answered as the integrity of MRI and thereby the Town’s valuable quest to improve Emergency Medical Service is called into question by this process. We respectfully request that you ask these questions of the authors of this report and reserve any decisions regarding the dissolution of JEMS, an organization

that has served the Jamestown community faithfully for seven decades, until you can proceed with full faith and confidence in any recommendations.

Yours sincerely,

The JEMS Board of Directors

cc: Town Council Vice President Mr. Robert Bowen,

Town Councilors Ms. Ellen Winsor and Mr. Michael White

Town Administrator Mr. Bruce Keiser